Information on personal data protection for "Tap Search" app users

INTRODUCTION

Your privacy is important to us! We have drawn up this privacy policy (hereinafter also referred to as "information") in a simple and understandable way to help you understand who we are, what data we collect about you, and what we do with it. We want you to be aware that your personal data (hereinafter also simply "data" or "your data") is any information or set of information from which you can be identified, directly or indirectly, in particular by reference to an identifier, such as name and surname, e-mail address, telephone number, etc.

Please consider that this is a specific information provided by the CONTROLLER on the processing of personal data, for the app Tap Search you may find additional information in relation to the different services offered by the controller in other websites or apps of the controllers themselves. Please take some time to read the full policy, so if you do not agree with the way we process your personal data, you may refrain from providing it to us.

INFORMATION FOR THE PROCESSING OF PERSONAL DATA FORWORKED BY

WHO IS THE DATA CONTROLLER?

The controllers of the processing of personal data are:
Andrea Dell'omo, Manuel Spatino, c/o Via Erasmo Gattamelata 128
As Joint CONTROLLERS on the processing
you can contact us at the above addresses or online by e-mail:
info@tap-search.it or info@tap-search.com

WHAT IS THIS DATA PROTECTION NOTICE FOR?

This data processing notice explains how owe collect and use (i.e. process) your data when you use the Tap Search app.

WHICH TYPES OF DATA ARE PROCESSED?

We collect your data when, for example, you subscribe to services provided through the app, or contact us in order to be able to request information or assistance; We also collect your data automatically when you use the services provided by the Tap Search app.

WHICH TYPES OF DATA ARE COLLECTED?

We collect data from users when they request to join the Tap Search services or ask for information.

If we ask you to fill in a form, we always specify what data is required.

If you do not provide us with the information you need to subscribe to the service, we may not be able to guarantee that you are subscribed to, or use, the service.

Below you will find an overview of the categories of data that we process (where specified, the processing only concerns the types of users indicated)

information you provide directly to create an account

Data Categories	Examples of data types	
Account Data	User ID, Name, Surname	
Payment data	Credit card details	
Profile Information	profile image, photo uploaded by user	
Location Information	This is the location information sent by the mobile phone,	
	depending on the brand, model and user settings can be	
	based on GPS and/or other data (wi-fi o sensori)	
Additional profile information for	Profile photo, social profiles (link), brief presentation	
sharing		
Information relating to assistance,	If you contact us to request assistance, lodge a complaint	
complaints or other pre-conflict	or other dispute, we will process the data relating to the	
	request, including the date, time and subject matter	
Any other information you choose to	Name, surname, title, feedback, opinions, reviews, and	
share with us	any information you provide to us by any means of your	
	own will if you contact us through the contact details	
	indicated on our site	

When you use the app, we may collect, in addition to the information you provide directly, information that is automatically sent to your mobile phone or other devices you use to use our services.

Data collected automatically by the systems:

The computer systems and software procedures for the operation of the app acquire, in the course of their normal operation, certain personal data whose transmission is implicit in the use of Internet communication protocols.

This category of data includes the IP addresses or domain names of the terminals used by users, the URI/URL (Uniform Resource Identifier/Locator) addresses of the requested resources, the time of request, the method used to submit the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response given by the server (good end, error, etc.) and other parameters related to the user's operating system and computer environment.

These data, which are necessary for the use of web services, are also processed for the purpose of controlling the correct functioning of the services offered.

The navigation data does not persist for more than seven days (except if necessary for criminal investigation by the judicial authority).

More information for accounts

The creation of a free account, provides that the user, in exchange for the free use of the functions offered by the app, offers in return the availability to be transmitted selected advertisements by third parties.

These ADVs will be transmitted directly through the app.

We do not offer profiled advertising and we will not use your data (age, gender, browsing habits and music preferences) to show you the advertising that is more relevant to your interests.

DOES THE APP USE COOKIES OR OTHER TRACKING TECHNOLOGIES?

Cookies are text strings that are stored on your device; Cookies can be used for various purposes, both for technical reasons (they serve to make you browse properly), and to track users for marketing purpose.

Tap Search publishes ads through the AdMob system (AdMob Google Inc.).

AdMob is a advertising service provided by Google that allows the use of user data for advertising communication purposes. These communications are displayed in the form of banners and other advertisements in the app, based on your interests, if you have consented to the profiling. In our case, your consent will not be required, because we will not send personalized or based on the analysis of your preferences and interests.

To do this, Google uses cookies, unique device identifiers for advertising and user usage data. The data will be transferred to the USA by Google in the presence of appropriate safeguards, being in force the decision of adequacy of the EU Commission "Data Privacy Network".

For more information, please refer to the Google policy:

https://policies.google.com/technologies/ads

DO JOINT CONTROLERS TRANSFER YOUR DATA TO OVERSEAS?

Yes, the services offered by the app involve the transfer of personal data outside the European Economic Area: the data is transferred to the USA, with the adoption of adequate guarantees. In particular, the transfer takes place in the presence of an adequacy decision from the EU Commission (Data Privacy Framework).

HOW LONG DO WE PROCESS YOUR DATA?

We process your data until the purpose for which we collected it is fulfilled, but sometimes we may need to process some data longer, to comply with a legal obligation, or to respond to a request from the Authorities.

We retain your data for as long as it is necessary to the purpose for which we collected it (for clarification of the purposes, see the paragraph "How do we use your data?"). Please note that in some cases a longer retention period may be permitted or required by law. The criteria for determining the retention period include:

We will retain your data for as long as you remain an active user of the app, until your profile is deleted.

How long do we need the data to provide you with feedback and contact you if you request it?

- Are we subject to a legal, contractual, administrative or similar obligation regarding the retention of your data? For example, when there are regulations that require the retention of data, or court orders to retain relevant data in an investigation, or the data must be retained to enforce a right in court.

We will retain the data relating to your profile until you ask us to delete it.

If you deactivate your profile without requesting deletion, we will keep it dormant for one year to give you the opportunity to reactivate it. After this deadline, we will delete the profile irreversibly.

HOW DO WE USE YOUR DATA?

We may use your data for various explicit and legitimate purposes related to your business.

Below we list the purposes for which we process your data.

Purpose	Casistry
Providing our services	Our service allows you to use the app
Request for information or assistance	Respond to requests for information or assistance
Legal obligations	Disclose data and information to competent authorities, data protection supervisory authorities according to applicable legislation, obligations relating to keeping records and reports, comply with inspections and requests from governments or authority, fulfil procedural requests, e.g. regarding testimony obligations and handle internal complaints.
Complaints management	Manage complaints and pre-claims
Defence in trial	Action or defence in court
IT security (legitimate interest of the owner)	Ensure the security of our network

WHAT HAPPENS IF I DON'T WANT TO GIVE MY DATA?

If we invite you to provide your information when you request information, but you choose not to, we may not be able to provide you with the information you request. If you do not provide us with the data requested when you create the service, or for it to work properly, we may not be able to provide you with our services.

WHAT IS THE LEGAL GROUNDS FOR THE PERSONAL DATA PROCESSING?

In order to lawfully process your data, we may use several legal grounds:

Your consent, in case of location requests or access to other settings that you enable through the app. Consent can be revoked easily and without cost in the same way. Withdrawal of consent does not affect the lawfulness of the processing carried out previously.

The need to enter into a contract with you and fulfill obligations arising therefrom;

The need to comply with obligations that are imposed by law, or to exercise a right or defend ourselves in court;

The need to pursue a legitimate interest of ours, such as: Responding to your inquiry, or fulfilling your request;

- Make sure the network and information are secure;
- handle complaints and pre-litigation.
 - prevent suspected violations of law or investigate violations of law that have occurred, including copyright violations.

HOW DO WE PROTECT YOUR DATA?

We protect your data with appropriate technical and organizational measures.

To protect your data, we take appropriate measures in compliance with applicable regulations, including requiring our service providers to use appropriate measures to keep information about you confidential and to keep your data secure.

Depending on the state of the art, implementation costs, and the nature of the data to be protected we put in place technical and organizational measures to prevent risks of destruction, loss, alteration, disclosure, or unauthorized access to your data.

WHO DO WE SHARE YOUR DATA WITH?

The app disseminates your public profile data: this is an integral part of the social networking service we offer. This data will be visible to other users of the app. Otherwise, we will share your data only when required by law, or when you have expressly allowed it, or to offer you what you have asked for.

If it is necessary for the pursuit of the purposes set out in this policy, we may disclose data to the recipients listed below.

Providers: we outsource certain services to trusted third parties to provide you with functionality such as providing ICT services and hosting services.

Businesses, professionals and consultants: we may share your data with professionals and consultants.

Public and government authorities: when required by law, or when it is necessary to protect your rights, we may share your data with relevant entities.

Google Inc. for processing related to advertising services operated by ADMOB.

You can ask us for a detailed list of data recipients, to the extent that it is possible to specifically identify them.

KEEP CONTROL!

We encourage you to maintain control over your data: please keep your data accurate and up-to-date.

Please remember that it is your responsibility to ensure to the best of your knowledge that the data you provide is accurate, complete and up-to-date.

WHAT ARE YOUR RIGHTS?

We allow you access to your data.

You can control your data by asking us to update, modify or, if the law allows, delete it.

We encourage you to check your data regularly.

However, you can always contact us if you want to:

access or review, modify or delete the data you have provided (if we are no longer allowed to keep it or have no obligation to do so);

object to certain processing;

withdraw the consent you have given (for processing based on your consent only): Consent is given by pressing virtual buttons in the app, and can be revoked in the same way.

receive a copy of your data (in a readable format in common use);

ask to restrict the use of your data (if applicable) and any other information regarding the protection of your data

To exercise your rights, you can contact us at the addresses in the section "WHO IS THE DATA CONTROLLER?"

RIGHT OF OBJECTION

You can object to processing based on legitimate interest. We will follow up your request by assessing whether our legitimate interest outweighs your interests or fundamental rights and freedoms.

We do our best to respond to requests on time and at no cost except when it requires disproportionate effort.

In some cases we may ask you to verify your identity before we take over your request.

If you are not satisfied with the response you receive, you can complain to the competent supervisory authority in your country (for Italy Garante per la protezione dei dati personali).